



# Nathan Elequin

Program Manager & Training Consultant



## Summary

Google-certified expert in educational technology and training design is seeking opportunities to join teams focused on **training**, **customer enablement**, and **customer success management**. With two years of agile experience designing and managing critical components of the **Cloud Technical Residency Program** for Cloud hires, Nathan intends to bring a proactive, adaptable, and personable approach to delivering impact with a new team within Cloud.



## Experience

Apr 2019 - present

### Coordinator & Instructional Designer, Cloud Technical Residency Program (CTR)

Google

Google's **Cloud Technical Residency (CTR) program** selects accomplished individuals and gives them 12 months of intensive instruction, training, and critical cross-functional consulting work in Google's Cloud-based operations. As part of an agile team for two (2) years, I found experience designing case studies, facilitating training, mentoring hires, performing data analysis, defining strategic alignment, and developing apps and data pipelines for internal use. Other key contributions include:

**Program Management** - delegating and executing on core tasks for 200+ stakeholders while equipping CTRs for success

**Instructional Design** - designing, curating, sequencing, and facilitating content such as Case Studies, Professional Skills, Technical Demos, and more

**Technical Upskilling** - training to use internal tools (AppSheet, Data Studio, Buganizer, Cider) to solve programmatic challenges in future-proof ways

**Evaluation & Leadership** - defining and reporting on the metrics used to track program success while building a team culture of trust and respect

Jan 2019 - Apr 2020

### Curriculum Coordinator

Austin Music Foundation

In three months, I helped to **overhaul the Austin Music Foundation's (AMF) instructional system** by creating a scalable model for their experts to curate, sort, discover, and assign content to artists hoping to develop their business skills.

Responsibilities included front-end analysis, aggregating and curating of content, and developing a system of individualized learning for artists.

Aug 2014 - May 2016

### Marketing Associate & Curriculum Developer

SmartDog Services (Oracle MSP)

- Designed **critical training modules** for Oracle sales representatives dealing with SaaS, PaaS, and IaaS markets.
- Designed web content for clients seeking information about Oracle migrations and cloud infrastructure.

**Key achievement:** Principle designer on "**Fetch**" **program for archetypal sales engineering**. Ask for more info.



## Personal Info

### Address

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### Phone

512-705-7989

### E-mail

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### Portfolio

nathanelequin.com



## Skills

Learning & Enablement (Design and Facilitation)



Program & Project Management



Content & Asset Creation



Customer Success Management



Mentorship & Team Leadership



## Software

Google Workspace (Sheets, Slides, Forms, Sites, Cal, & Priority Mail)



Asana (Task Management)



Data Studio (Data Visualization)



AppSheet (No-Code App Development)





## Education

Aug 2017 -  
Aug 2018

### **Syracuse University, Instructional Consulting, M.S.**

Rigorous, portfolio-based master's program emphasizes the five elements of instructional design (*Analysis, Design, Development, Implementation, Evaluation*) to equip students with **consulting-ready skills** for academic or corporate environments. [View Portfolio](#) (GPA: 3.9)

Aug 2012 -  
May 2016

### **Baylor University, Interdisciplinary Business, BBA**

**Elite, selective degree program** providing an accelerated interdisciplinary study of nine business fields and their integration into other fields of study. Hands-on experiences with *Entrepreneurship, Finance, Sales, Negotiation, Market Research, Change Management*, and more. (GPA: 3.78)

Aug 2012 -  
May 2016

### **Baylor University, Economics, BAE**

*Microeconomics*-focused program incorporating psychology and game theory. Admitted into **Economics Honors Society** and selected among 10 for Baylor's **first-inaugural McLane Scholars free enterprise think tank**.



## Awards and Accolades

Sep 2018

- Google Level 2 Certified Educator

Jun 2018

- Google Level 1 Certified Educator

Mar 2018

- RvD iPrize \$6,000 Top Services Company, Awarded to Startup in Digital Student Orientation

Mar 2018

- SXSW Edu Scholarship, Awarded to 'most deserving student educator' at Syracuse University

Jan 2015

- McLane Scholars Program, Baylor Free-Enterprise Cohort of Accomplished Intellectuals



## References

- John Wohn, Cohort Manager, Cloud Technical Residency (Google), [jwohn@google.com](mailto:jwohn@google.com)
- Samantha Zorn, Cohort Manager, Cloud Technical Residency (Google), [samanthaz@google.com](mailto:samanthaz@google.com)
- Dr. Tiffany Koszalka, Director (M.S. Instructional Design, Development, and Evaluation), Syracuse University, [Takoszal@syr.edu](mailto:Takoszal@syr.edu), 3154435263
- Linda Hartsock, Executive Director, Blackstone Launchpad Entrepreneurial Incubator, [Ldhart01@syr.edu](mailto:Ldhart01@syr.edu), 3154435263
- Dr. Jason Aimone, Director, McLane Scholars Program, [Jason\\_Aimone@baylor.edu](mailto:Jason_Aimone@baylor.edu), 2547103806